



**IMPORTANT INFORMATION**

**TO OUR PROFESSIONAL LIABILITY POLICYHOLDERS DOING BUSINESS IN THE STATE OF TEXAS**

As your professional liability insurance carrier, we encourage you to establish a quality control program to reduce the risk of errors and omissions. While CNA cannot assume this responsibility, we can assist you with the following services:

1. Consultations on professional liability risk management questions;
2. Recommendations to improve quality control programs;
3. Published or self study materials on professional liability risk management matters.

The above services are available to our policyholders at no additional charge and shall be provided upon request directly to the policyholder. We have professional resources available to assist you or can provide support information and materials for your continuing risk management activities. If you would like more information on our services please call or write

CNA Insurance Companies  
Attn: Risk Control  
700 N. Pearl Street  
Suite 300  
Dallas, Texas 75201  
(866) 262-0540

Again, if you have any questions or would like to discuss these services, please give us a call at the phone number listed above. For additional resources, visit our website at [www.cna.com](http://www.cna.com)